

## The occupying administration forcibly mobilized me, my loved one in the temporarily occupied territory of Ukraine. What should I do?

### REMEMBER!

- Forced mobilization of the civilian population in the occupied territories, or even the involvement of civilians in the organization of military operations, is expressly prohibited by Article 51 of the Fourth Geneva Convention of 1949. Article 8 of the Rome Statute clearly defines the coercion of citizens of the adverse party to participate in military operations against their own country, even if they were in the service of the belligerent party before the start of the war, **as a war crime**.
- Voluntary participation in a terrorist group or terrorist organization, as well as organizational or other assistance in the creation or activity of a terrorist group or terrorist organization, **is a criminal offense**.
- A person who voluntarily notified the law enforcement body about the relevant terrorist activity, contributed to the termination or disclosure of crimes committed in connection with the creation or activity of such a group or organization, if the actions do not constitute another crime - **shall be released from criminal liability for the said actions**.

1. All cases of forced mobilization in the temporarily occupied territories should be reported to the National Information Bureau and law enforcement agencies.

2. Before contacting the authorities, try to collect as much information as possible about the circumstances of the forced mobilization and data about the forcibly mobilized persons from any sources available to you.

3. Record all the collected information immediately after receiving it, so that you do not forget the details due to stress, and also keep a timeline of events.

4. To notify the authorities about the forced mobilization of persons, provide information about the full name, date of birth, contacts, residential address (address of registration) and the last known place of residence from where the person was forcibly mobilized. Indicate the last time a close one contacted you and how they did it. Other people might have seen or communicated with the person before forced mobilization.

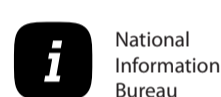
5. If another person notified you about forced mobilization, record his/her full name, current whereabouts, contact phone number, and email address.

6. If there is a photo of a person, a photo/video of confirmation of the forced mobilization of your close one, please immediately report this to the National Information Bureau via email: [nib.uncp.info@gmail.com](mailto:nib.uncp.info@gmail.com) or using other means of communication, information about which is posted on the website: <https://nib.gov.ua>.

7. If a forcibly mobilized person contacted you - find out as much as possible information about the place of stay, state of health, military unit or unit to which they were mobilized, availability of documents, availability of means of communication, position and rank (special rank), number of a military ID or badge.

8. Those who are staying in non-controlled (temporarily occupied territories) may also find useful the information prepared by the ZMINA Human Rights Center [ZMINA https://cutt.ly/bZ3TYAQ](https://cutt.ly/bZ3TYAQ).

### Where to report forced mobilization by the occupying forces administrations?



#### National Information Bureau

24/7 hotline **1648**  
(free within Ukraine)  
+380 44 287 81 65 (for calls from abroad)

**IMPORTANT! If you are in the temporarily occupied territory, in Belarus or the Russian Federation - for security purposes, we recommend that you fill out a request using one of the chatbots or an electronic form on the website instead of reporting via phone:**

- using Telegram or Viber chatbots  
[@nib\\_uncp\\_bot](https://t.me/nib_uncp_bot)

- by filling out the form posted on the Bureau website: <https://nib.gov.ua>



- Office of the Prosecutor General of Ukraine  
<https://warcrimes.gov.ua>

- Security Service of Ukraine  
tel.: 0 800 501 482,  
e-mail: [callcenter@ssu.gov.ua](mailto:callcenter@ssu.gov.ua)

- National police  
tel.: 102,  
<https://www.npu.gov.ua/podati-zvernennya.html>

#### \* What happens next? Who deals with the issues of forcibly mobilized persons in the temporarily occupied territories?

The Security Service of Ukraine, the Prosecutor General's Office and the National Police deal with issues of illegal forced mobilization of persons.

Timely received comprehensive information about forced mobilization will create the necessary prerequisites for the further release of a forcibly mobilized person from criminal liability, will allow bringing the aggressor state to international legal responsibility.

#### \* How can the National Information Bureau help with tracing a person?

The NIB coordinates its activities with various ministries, governmental bodies and services, including the Security Service of Ukraine, Office of the Prosecutor General and the National Police.

When the information is received by the NIB, the data of forcibly mobilized persons are entered into the relevant register.

To contribute to the future protection of the forcibly mobilized persons, the NIB transmits information to law enforcement agencies, international monitoring missions and organizations.

When the NIB receives updated information about a person who has been forcibly mobilized by the occupation administrations - you will be contacted anyway.

Also, the NIB may contact you if additional information is needed.

#### \* I have already called several times to the hotlines of the NIB, the National Security Service, and the National Police - and got no answer

The NIB, the Security Service of Ukraine, the National Police, employees of ministries and other bodies and services are constantly working to find information about all the people who could be deported or forcibly moved to the occupied territories.

If you are not contacted, this does not mean that the request is being ignored or forgotten about. As a state authority receives updated information about the forcibly mobilized person, close relatives are immediately informed.

#### \* When can I expect information about a person who has been forcibly mobilized by the occupation administrations?

Considering the constantly changing and uncertain situation in the combat zone, it is, unfortunately, impossible to indicate the exact time of the response. As soon as those to whom you applied with an application about the forcible mobilization of a person have additional information about her/him, they will contact you anyway!